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| Project Title: | Manzil- An efficient Ride sharing and booking platform |

Stakeholder Vision Document

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| INSTRUCTIONS:  Populate the below fields to create a common agreement on key project objectives and deliverables. Keep in mind that you will need input from your stakeholders when completing this document. This should be a team effort in order to maintain alignment. |

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| High-Level Scope: |
| Create a user-friendly platform that allows users to book rides, share rides , reserve buses, and send packages seamlessly through a mobile or web app, with real-time tracking and secure payment integration. |
| High-Level Release Plan: |
| 1. **Phase 1:**    * User registration and authentication    * Basic ride booking and real-time tracking    * In-app payment integration 2. **Phase 2:**    * Ride-sharing and fare discount features    * Bus reservation system    * Goods delivery booking 3. **Phase 3:**    * Admin dashboard for monitoring and analytics    * Feedback integration    * Performance optimizations and bug fixes |
| 1. Product Consumers: |
| Riders looking for convenient and affordable transportation.  Drivers seeking a flexible earning opportunity and platform.  Businesses requiring goods delivery services.  Travelers needing intercity or intra-city bus reservations. |
| Method(s) To Gather Feedback: |
| In-app feedback forms to collect user reviews after rides.  Driver forums & interviews to improve the driver experience.  Social media & community engagement for feedback. |
| Acceptance Criteria: |
| * Users can successfully book rides via the app. * Payment transactions (cash, card, or wallet) are processed without failure. * Users receive confirmation notifications after booking and payment. * Live ride tracking is visible to riders and drivers. * Ride-sharing options display available shared rides with discounted fares. * Users can book buses with scheduled timings and seat selection. * Goods transport requests can be placed, assigned, and tracked. * Riders and drivers can rate each ride and provide feedback. * Admins can monitor and respond to user feedback to improve service. |